



October 2014

102 ← **Cases Opened**

Cases closed → **108**

3 ← **Community Service Events**

Volunteers in Training → **2**

469 ← **Hours Donated by Volunteers**

Top Five Complaint Topics

1. Resident Conflict
2. Care Plan/Resident Assesment: Failure to follow or make plan with physician
3. Accidental Injury of unknown origins
4. Discharge/Eviction
5. Verbal Abuse

Upcoming Events

Alive Inside Screening - January 29th at 1pm at the Veterans Memorial Senior Center



17

Skilled Nursing Facilities visited



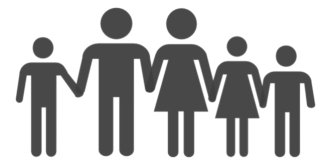
224

Residential Care Facilities for the Elderly visited



37

Consultations Provided



11

Hours of Community Education