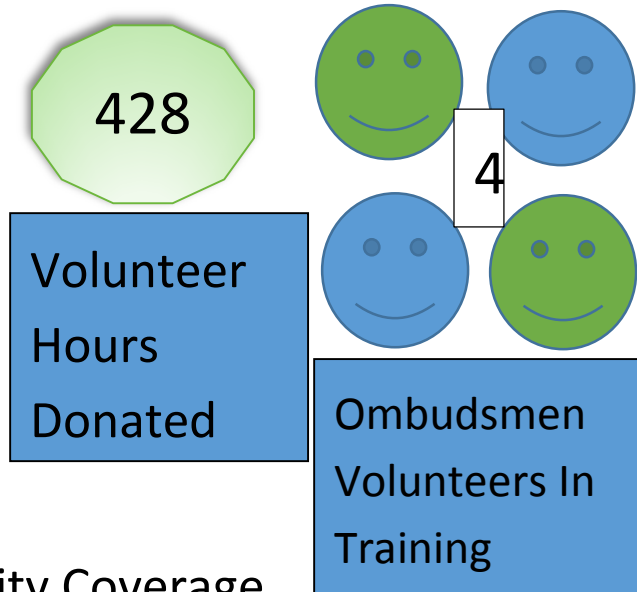
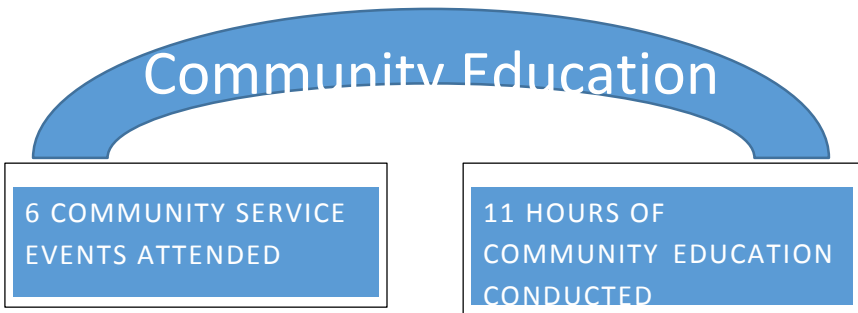




## OSSMC Month At A Glance/March 2015



- Top Five Complaint Topics:**
1. Care Plan Issues
  2. Activities & Social Services
  3. Abuse/Neglect
  4. Discharge/Eviction
  5. Guardianship/Financial Exploitation

- Upcoming Events**
- Silicon Valley Gives-May 5
  - Alzheimer's Association Updates on Dementia Conference-May 13
  - Seniors on the Square-June 12

### Facility Coverage

